

June 2025 FFT Results

June Statistics

These are our figures for the Friends and Family Test:

Very good	98
Good	33
Neither good nor poor	9
Poor	0
Very poor	0
Don't know	0

Here are some of the comments received from patients:

- They are always polite and considerate and helpful
- I have no problem getting an appointment and the doctors I have seen are very helpful
- Excellent care from very professional health care staff
- I've never had any problem with the surgery. They are fantastic staff and doctors who are very supportive and helpful.
- I completed multi blood test carried out by Elizabeth Johnson which was quick painless and very efficient. Her demeanour was very pleasant and she shared a joke. Excellent!
- Dr Davison is excellent
- I cannot fault our GP Medical Centre at all . They are amazing. I hear other people complaining about their GP,s saying they can't get to see a Dr & make do with a phone call if they're lucky. All our doctors at our Surgery are very good & professional which makes myself & my family feel very fortunate.
- The parking is terrible, and the waiting times -

We strive to accommodate our patients by offering a wide range of appointment types and times. This includes Urgent Access appointments for same-day concerns, as well as pre-bookable appointments for planned care.

Independent Patient Satisfaction Surveys, along with the most recent GP Patient Survey, indicate that patients are generally happy with the access to our services and the appointments we provide.

In addition, we offer Extended Access clinics at the surgery on Monday, Wednesday, and Friday evenings, as well as on Saturday mornings, to help patients find times that suit their schedules.

Please note that our car park is shared with the dental practice and veterinary clinic. As we are a very busy surgery, we understand that the car park can sometimes become congested. We appreciate your patience and understanding during these times.