

February and March 2026 FFT Results

February and March Statistics

These are our figures for the Friends and Family Test:

Very good	89
Good	22
Neither good nor poor	2
Poor	1
Very poor	0
Don't know	0

Here are some of the comments received from patients:

- Very helpful from telephoning for appointment with receptionist. Dr Davison is a excellent Doctor and the wait time can be long to get to see him due too how good he is at his Job.
- Usually find them very efficient and helpful and doctors are very good.
- GP Appointment easy to book. Seen quickly Clear explanation provided on my symptoms. Asked if anything else so although appointment was around 5 mins didn't feel rushed Pharmacist Telephone appointment to time. As well as results had a good conversation on considerations and treatments for my situation. Agreed follow up and booked on the call.
- Communication usually excellent. Recently felt a bit unheard when requesting advice online, but face to face advice was very good.
- Receptionist was friendly and helpful. Makes a big impact with me.
- Never had a problem all staff are polite and professional
- I find all the staff friendly and helpful. My GP and nurse make me feel supported, cared for and listened too.
- Being taken on has a new patient, I have found the surgery receptionists extremely polite, helpful in every way possible. They are a complete breath of fresh air (in other words 10/10 for excellence 👍). Has I suffer with anxiety, I feel comfortable being able to talk and ask questions about anything I'm not sure about to them and they professionally and instantly put my mind at ease.